



## CCTV POLICY

### POLICY STATEMENT

The King's Centre is the home of King's Community Church which serves the community with various activities and also hires out conference facilities and has a coffee shop. King's Community Church is often just known as "King's" and it is that name that will be used throughout the rest of this document. King's uses closed circuit television (CCTV) images to protect our property and to provide a safe and secure environment for employees, volunteers and visitors to the King's Centre. This policy sets out the details of how we will collect, use and store CCTV images. For more information on your privacy rights associated with the processing of your personal data collected through CCTV images please refer to our Data Privacy Policy.

Audio recording is disabled on all cameras monitoring the entrances and rooms inside the building.

### PURPOSES OF CCTV

King's considers it necessary and proportionate to install and use a CCTV system. The data collected from the system will assist in:

- Prevention or detection of crime or equivalent malpractice.
- Identification and prosecution of offenders.
- Monitoring of the security of King's business premises.

### LOCATION OF CAMERAS

Cameras are located at strategic points throughout the King's Centre. The cameras are positioned so that they only cover communal or public areas and they have been sited so that they provide clear images. No camera focuses, or will focus, on toilets, shower facilities or changing rooms.

All cameras (with the exception of any that may be temporarily set up for covert recording) are also clearly visible.

Appropriate signs are prominently displayed so that employees, volunteers and visitors are aware they are entering an area covered by CCTV.

## RECORDING AND RETENTION OF IMAGES

Images produced by the CCTV equipment are intended to be as clear as possible so that they are effective for the purposes set out above. Maintenance checks of the equipment are undertaken on a regular basis to ensure it is working properly and that the media is producing high quality images.

Images may be recorded either in constant real-time (24 hours a day throughout the year), or only at certain times, as the needs of the business dictate.

As the recording system records digital images, any CCTV images that are held on the hard drive of the server are deleted and overwritten on a recycling basis and, in any event, are not held for more than one month. Once a hard drive has reached the end of its use, it will be erased prior to disposal.

Images that are stored on, or transferred on to, removable media, such as CDs, are erased or destroyed once the purpose of the recording is no longer relevant. In normal circumstances, this will be a period of one month. However, where a law enforcement agency is investigating a crime, images may need to be retained for a longer period.

## ACCESS TO AND DISCLOSURE OF IMAGES

Access to, and disclosure of, images recorded on CCTV is restricted. This ensures that the rights of individuals are retained. Images can only be disclosed in accordance with the purposes for which they were originally collected.

The images that are filmed are recorded centrally and held in a secure location. Access to recorded images is restricted to the operators of the CCTV system and to those line managers who are authorised to view them in accordance with the purposes of the system. Viewing of recorded images will take place in a restricted area, to which other employees will not have access when viewing is occurring. If media on which images are recorded are removed for viewing purposes, this will be documented.

Disclosure of images to other third parties will only be made in accordance with the purposes for which the system is used and will be limited to:

- The police and other law enforcement agencies, where the images recorded could assist in the prevention or detection of a crime, or the identification and prosecution of an offender, or the identification of a victim or witness.
- Prosecution agencies, such as the Crown Prosecution Service.
- Relevant legal representatives.
- Line managers involved with King's disciplinary and performance management processes.
- Individuals whose images have been recorded and retained (unless disclosure would prejudice the prevention or detection of crime, or the apprehension or prosecution of offenders).

The King's Centre Manager, the King's Data Representative or King's Trustees are the only people who are permitted to authorise disclosure of images to external third parties, such as law enforcement agencies.

All requests for disclosure and access to images will be documented, including the date of the disclosure, to whom the images have been provided and the reasons why they are required. If disclosure is denied, the reason will be recorded.

## **INDIVIDUALS' ACCESS RIGHTS**

Under the UK's data protection laws, including the General Data Protection Regulation (GDPR), individuals have the right on request to receive a copy of the personal data that King's holds about them, including CCTV images, if they are recognisable from the image.

If you wish to access any CCTV images relating to you, you must make a written request to the King's Data Representative ([data@kings-norwich.com](mailto:data@kings-norwich.com)). King's will usually not make a charge for such a request, but we may charge a reasonable fee if you make a request which is manifestly unfounded, or excessive, or is repetitive. Your request must include the date and approximate time when the images were recorded, and the location of the particular CCTV camera, so that the images can be easily located, and your identity can be established as the person in the images.

King's will usually respond promptly, and in any case within one month of receiving a request. However, where a request is complex or numerous, King's may extend the one month to respond, by a further two months.

King's will always check the identity of the individual making the request before processing it.

The King's Data Representative will always determine whether disclosure of your images will reveal third party information, as you have no right to access CCTV images relating to other people. In this case, the images of third parties may need to be obscured if it would otherwise involve an unfair intrusion into their privacy. If King's is unable to comply with your request because access could prejudice the prevention or detection of crime, or the apprehension or prosecution of offenders, you will be advised accordingly.

## **COVERT RECORDING**

King's is aware that covert recording can only be done in exceptional circumstances, for example, where it suspects criminal activity taking place. On this basis, King's will only undertake covert monitoring if it has carried out a data protection impact assessment, which has addressed the following:

- the purpose of the covert recording;
- the necessity and proportionality of the covert recording;
- the risks to the privacy rights of the individual(s) affected by the covert recording;
- the time parameters for conducting the covert recording
- the safeguards and/ or security measures that need to be put in place to ensure the covert recording is conducted in accordance with the data protection laws, including the GDPR.

If after undertaking the data impact assessment, King's considers there is a proportionate risk of criminal activity, or equivalent malpractice taking place or about to take place, and if informing the individuals concerned that the recording is taking place would seriously prejudice its prevention or detection, it will covertly record the suspected individual(s). In doing this, King's will rely on the protection of its own legitimate interests as the lawful and justifiable legal basis for carrying out the covert recording.

Before the covert recording commences, King's will ensure that at least two of the following parties - King's Centre Manager, King's Data Representative or a King's Trustee - agree with the findings of the data protection assessment and provide written authorisation to proceed with the covert recording. Covert monitoring may include both video and audio recording.

Covert monitoring will only take place for a limited and reasonable amount of time, consistent with the objective of assisting in the prevention and detection of particular suspected criminal activity, or equivalent malpractice. Once the specific investigation has been completed, covert monitoring will cease.

Information obtained through covert monitoring will only be used for the prevention or detection of criminal activity or equivalent malpractice. All other information collected in the course of covert monitoring will be deleted or destroyed unless it reveals information which King's cannot reasonably be expected to ignore.

#### **STAFF TRAINING**

King's will ensure that all employees handling CCTV images or recordings are trained in the operation and administration of the CCTV system, and on the impact of the laws regulating data protection and privacy with regard to that system.

#### **IMPLEMENTATION**

The King's Data Representative is responsible for the implementation of, and compliance with, this policy, and the operation of the CCTV system, and will conduct a regular review of King's use and processing of CCTV images and ensure that it always remains compliant with the laws regulating data protection and privacy. Any complaints or enquiries about the operation of King's CCTV system should be addressed to [data@kings-norwich.com](mailto:data@kings-norwich.com)

#### **DATA PROTECTION**

King's will process the personal data collected in connection with the operation of the CCTV policy, in accordance with its Data Privacy Policy and any internal privacy notices in force at the relevant time. Inappropriate access or disclosure of this data will constitute a data breach and should be reported immediately to the King's Data Representative in accordance with King's Data Privacy Policy. Reported data breaches will be investigated and may lead to sanctions under King's disciplinary procedure.

Last Updated 22/3/22 by the GDPR Team